NAPLAN QUICK REFERENCE GUIDE 2025

for NAPLAN COORDINATORS

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EDIT A STUDENT

Student details will be available in the online assessment platform from 3 March 2025.

- 1. Select 'Manage student information'.
- 2. Select 'Search' then filter as required.
- 3. Click on the pencil icon in the 'Actions' column to edit.





4. Edit as necessary, then select 'Save student.'



CREATE A NEW STUDENT

- 1. Check student does not already exist.
- 2. Select 'Create student'.
- 3. Enter student details.





4. Select 'Save student'.

ADD CLASS GROUP

- 1. Select 'Manage student participation and disability adjustments'.
- 2. Select 'Test level' or 'Class group' then 'Search'.
- Check the box at the top of the 'Class group(s)' column to select all students.
- Or select each cell under 'Class group(s)' separately in the space between the check box and 'None' to select multiple students.



- 5. Select 'Add class group memberships'*.
- Type names of the class groups(s), select 'Enter' on your keyboard then 'Save'.



*Select Remove class group memberships to remove class groups in bulk.

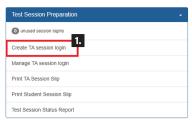
MANAGE BULK PARTICIPATION STATUS AND DISABILITY ADJUSTMENTS

- 1. Select 'Manage student information and disability adjustments'.
- 2. Select 'Test level' or 'Class group' then 'Search'.
- 3. Select the green 'P' to select one at a time.
- Or check the box at the top of the test domain to select the entire column.
- Or select check box under 'Selected' to select all test attempts for a student.
- 6. Select 'Change selected attempts' in bottom right corner.
- 7. Change participation or add adjustments for selected students.
- 8. Select 'Update attempts'.



CREATE A TEST SESSION LOGIN

- 1. Select 'Create TA session login'.
- Select 'Session details' field and add test details (optional).
- The TA session login will automatically generate once 'Session details' is selected.
- **4.** Select 'Save TA sessions logins'.





PRINT TEST ADMINISTRATOR AND STUDENT SESSION SLIPS

- 1. Select 'Print TA session slip', select slips from the drop-down then 'Print'.
- Select 'Print student session slip', filter options then 'Print'.







MANAGE A TEST SESSION

- 1. Select 'Manage test sessions'.
- 2. Select the test session you wish to view from the drop-down options.





NAPLAN coordinators can perform all the same functions as the test administrator, but they cannot start a test session from this dashboard. They will need to log in to the test session using the details on the TA session slip.

POSTPONE A STUDENT

- 1. Select 'Manage test sessions.'
- 2. Select the test session from the drop-down options.



Select 'Paused' tab, tick the box next to the student's name then 'Postpone student'.



SANCTIONED ABANDONMENT

Before students can be indicated as Abandoned (sanctioned), they need to be postponed from their test, see POSTPONE A STUDENT on page 6.

VCAA approval is required before completing the following action.

- 1. Select 'Manage test attempts'.
- 2. Select 'Other' status tab.





- 3. Select the eye icon in the 'Actions' column.
- 4. Change the status from 'Postponed' to 'Abandon (sanctioned)'.



Note: Sanction abandonment only applies to students that are unable to complete the rescheduled test during the test window.

UPDATE PARTICIPATION STATUSES

The centre tile of the *Delivering dashboard* indicates any *Open* test attempts.



Until this states that there are zero *Open* test attempts, you will not be able to complete the checklist and move through to the Results dashboard.

When testing has been completed, all Open attempts must be updated.

If students did not sit the test, their participation status must be updated to Absent, Withdrawn, Exempt or No longer enrolled.

To change the participation status for multiple students, see **MANAGE BULK PARTICIPATION STATUS AND DISABILITY ADJUSTMENTS** on page 4.

TROUBLESHOOTING TIPS

Issue Password reset/ Registration link invalid	Action Select NAPLAN 2025 > Select Forgot your password > Enter Username (usually email address) > You will receive an email with a new link > Follow link to reset your password. Note: You will need your school PIN and login card (grid card).
Inviting NAPLAN coordinator(s)	Principal logs in and selects <i>Invite NAPLAN</i> coordinators > Enter email address(es) > Select <i>Send invitations</i> .
Checking NAPLAN coordinator's assigned NAP secure login card (grid card)	Principal logs in and selects Manage NAPLAN coordinator > Select user's name > Select Actions > Select Assign NAP secure login card > The number displayed is assigned to the user. Selecting a new number from the drop-down will assign a new card.
Duplicate students	If a student is appearing twice on the online assessment platform, send an email to: vcaa.naplan.help@education.vic.gov.au
Catch-up sessions	Sessions may contain multiple students from different year levels, completing different tests. The NAPLAN coordinator must ensure the student has the correct student code for the test they are due to sit.

TROUBLESHOOTING TIPS

Issue Change of principal	Action Send an email to vcaa.naplan.help@education.vic.gov.au with details of the new principal. All requests must come from the principal.
Non pre-enrolled Year 3 students for writing test	The default status for all pre-enrolled Year 3 writing test attempts is (AF). If you add a new student to the platform, you must change the participation status from (P) to (AF).

WHEN TO CONTACT THE VCAA NAPLAN HELPDESK

- If you have any questions or concerns about NAPLAN.
- In case of any major ongoing technical disruption.
- To seek approval for the use of the NAPLAN security period.
- To seek approval for sanctioned abandonment.

VCAA NAPLAN helpdesk

Phone: 1800 648 637

Email: vcaa.naplan.help@education.vic.gov.au