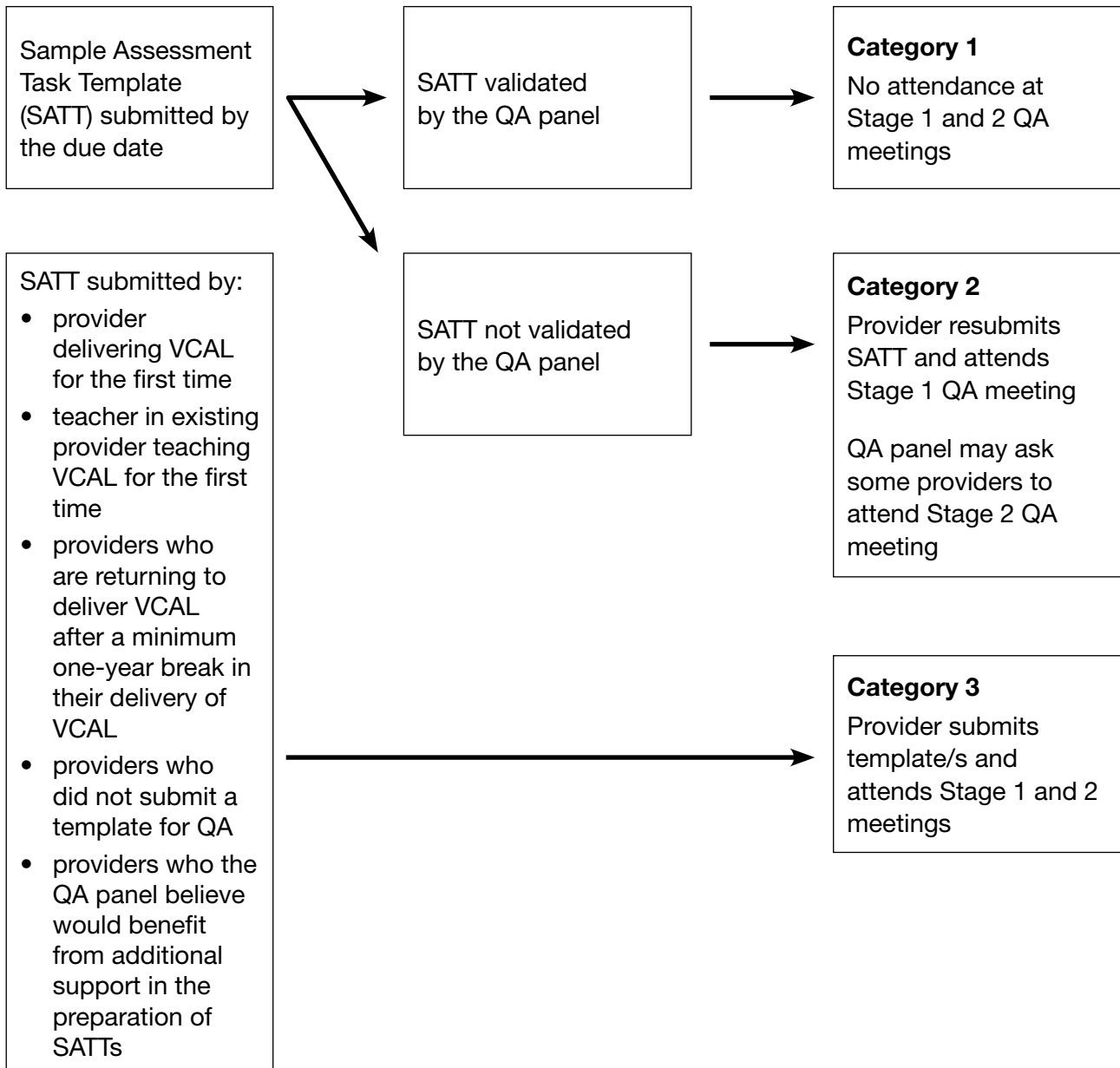




VCAL quality assurance process

All VCAL providers will be allocated to one of three categories for the purpose of VCAL quality assurance (QA). The diagram below summarises the VCAL quality assurance process.



Further information about VCAL quality assurance can be found on the [VCAA website](#).