



Victorian Certificate of Education 2012

SUPERVISOR TO ATTACH PROCESSING LABEL HERE

STUDENT NUMBER

Figures Words

Letter

INDUSTRY AND ENTERPRISE

Written examination

Wednesday 14 November 2012

Reading time: 3.00 pm to 3.15 pm (15 minutes) Writing time: 3.15 pm to 5.15 pm (2 hours)

QUESTION AND ANSWER BOOK

Structure of bookNumber of
questionsNumber of questions
to be answeredNumber of
marks7770

- Students are permitted to bring into the examination room: pens, pencils, highlighters, erasers, sharpeners and rulers.
- Students are NOT permitted to bring into the examination room: blank sheets of paper and/or white out liquid/tape.
- No calculator is allowed in this examination.

Materials supplied

- Question and answer book of 15 pages.
- Additional space is available at the end of the book if you need extra paper to complete an answer.

Instructions

- Write your **student number** in the space provided above on this page.
- All written responses must be in English.

Students are NOT permitted to bring mobile phones and/or any other unauthorised electronic devices into the examination room.

Instructions

Answer **all** questions in the spaces provided.

You are encouraged to draw on your structured workplace learning and wider industry knowledge when answering questions in this paper.

Question 1

a. Identify one stakeholder, other than an employee, of a community or work setting. Outline this stakeholder's interest in that setting.

b. Identify one enterprising behaviour by any stakeholder in a community or work setting and explain why you consider this behaviour to be enterprising.



a. Compare the processes of quality control and quality assurance.

4 marks

b. Explain one relationship between the development of work-related skills and the management of quality processes.

Olivia has been employed as an accountant in a small workplace for eight years. She started work when the workplace opened and has an excellent knowledge of the clients and procedures.

While moving some heavy files one day, Olivia fell and injured her back. As a consequence of this injury, she can no longer easily travel to and from work or sit for long periods of time.

As most of her work involves phone conversations with clients and working on a computer, Olivia's employer has offered her the opportunity to work in the office one day a week and to complete the rest of her work from home by linking her home computer to the workplace network.

a. Identify and describe the type of workplace flexibility that is shown in this scenario.

3 marks

b. Explain the benefits to Olivia's employer of adopting this type of flexible work arrangement with her.

a. Define the term 'international competitiveness'.

2 marks

b. Select one industry that you are familiar with and answer the following questions.

Selected industry _____

i. Describe one pressure **and** one opportunity faced by this industry in becoming internationally competitive.

ii. Describe one response by this industry to either the pressure or opportunity described in part i.

iii. Evaluate the industry's response that you described in part ii.

4 + 2 + 3 = 9 marks

Problem Solving

At its simplest, problem solving can be described as seeing that something is wrong and fixing it. At a more complex level, problem solving can include processes to identify problems; for example, risk management and quality assurance. Initiative . . . [is] an important facet¹ of problem solving as it allows individuals to take steps to solve problems, with or without input from supervisors, before they impact on production or service delivery.

Source: Department of Education, Science and Training, *Employability Skills From Framework to Practice*, Commonwealth of Australia, 2006, p. 18

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¹facet – part

a. Outline a problem that you encountered or could have encountered during a structured workplace learning experience.

2 marks

b. Describe how you used or could have used initiative to solve this problem.

c. Evaluate how your actions to deal with this problem contributed or could have contributed to the enterprise culture of this setting.



Question 6

a. Define the term 'environmental sustainability'.

2 marks

b. Describe one positive impact on an industry of using natural resources in a sustainable way.

reflects a change in societal	values.		

Due to copyright restriction, this material is not supplied.

Source: Aaron Langmaid, 'A glimpse into Sherrin footballs of the future', Herald Sun, 7 March 2012

a. Define the term 'technology-focused innovation'.

2 marks

b. Explain how this new football is an enterprising example of the use of technology.

 velop an enterprise culture.

7 marks

END OF QUESTION AND ANSWER BOOK

TURN OVER

Extra space for responses

Clearly number all responses in this space.

A script book is available from the supervisor if you need extra paper to complete your answer. Please ensure you write your **student number** in the space provided on the front cover of the script book. **At the end of the examination, place the script book inside the front cover of this question and answer book.**

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A script book is available from the supervisor if you need avtra paper to complete your ensure. Place