

INDUSTRY AND ENTERPRISE Written examination

Monday 15 November 2021

Reading time: 11.45 am to 12.00 noon (15 minutes) Writing time: 12.00 noon to 2.00 pm (2 hours)

QUESTION AND ANSWER BOOK

Structure of book

Number of questions	51	Number of marks
7	7	70

- Students are permitted to bring into the examination room: pens, pencils, highlighters, erasers, sharpeners and rulers.
- Students are NOT permitted to bring into the examination room: blank sheets of paper and/or correction fluid/tape.
- No calculator is allowed in this examination.

Materials supplied

- Question and answer book of 16 pages
- Additional space is available at the end of the book if you need extra space to complete an answer.

Instructions

- Write your **student number** in the space provided above on this page.
- All written responses must be in English.

Students are NOT permitted to bring mobile phones and/or any other unauthorised electronic devices into the examination room.

© VICTORIAN CURRICULUM AND ASSESSMENT AUTHORITY 2021

Instructions

Answer **all** questions in the spaces provided.

You are encouraged to draw on your structured workplace learning and wider industry knowledge when answering questions in this examination.

Question 1 (8 marks)

a. Explain, with examples, how you demonstrated **two** work-related skills while undertaking structured workplace learning.

4 marks

b. Describe **one** type of training that you received prior to or during your structured workplace learning.

c. Outline how you demonstrated the training described in part b. while undertaking structured workplace learning.
2

Question 2 (9 marks)

Audrey's Native Animals is a not-for-profit organisation supporting wildlife conservation and education. Each year the organisation, which has over 350 employees and volunteers, rescues and rehabilitates over 1000 native animals. Audrey's Native Animals is focused on safety in all aspects of its operations. Working in this organisation poses several risks. These include: working with animals, working at heights, fieldwork, manual handling, and slips, trips and falls.

The organisation recently expanded its management of safety in the workplace by encouraging employees and volunteers to provide feedback on the occupational health and safety (OH&S) training provided. It also expanded its OH&S committee and encouraged employees and volunteers to find innovative ways to stay safe at work.

Employees and volunteers responded favourably to these changes. Feedback on OH&S training led the organisation to introduce more online training sessions. OH&S meetings are now held using an online platform so that all representatives can meet together. Employees created a number of posters to highlight risks in the workplace. Some of these have now been reproduced and displayed at key locations. A quiz identifying risks and responsibilities in the workplace has also been created for employees.

a. Explain how Audrey's Native Animals has demonstrated an enterprising response to safety in the workplace.

3 marks

Describe two work-related skills that the employees and volunteers of Audrey's Native b. Animals might be required to use to improve safety in the workplace. 4 marks c. Outline how the development of the skills described in part b. could contribute to the 2 marks development of an enterprise culture at Audrey's Native Animals.

5

TURN OVER

Question 3 (10 marks)

a. Explain an enterprising response to managing quality in a workplace or industry setting with which you are familiar.

4 marks

ш Ľ 4 ິ Т H Ζ ____ ш ⊢ Ľ ≥ ┣━ 0 Ζ 0 Δ

٩

b. Outline an enterprising response to the use of technology in a workplace or industry setting with which you are familiar.

c. Analyse how the use of technology contributed to the development of an enterprise culture in a workplace or industry setting with which you are familiar.
4 marks

Question 4 (7 marks)

a.	Define the term 'on-the-job training' and give one example of on-the-job training to support	
	your response.	2 marks

b.

Discuss the role of training and workplace learning in developing an enterprise culture. 5 marks

Question 5 (5 marks)

Discuss the factors that affect Australia's international competitiveness and create a need for change in Australian industry.

AREA THIS WRITE IN ΝΟΤ D 0

Question 6 (12 marks)

In recent years, societal values and attitudes towards food wastage, especially in the hospitality and retail industries, have changed. It is estimated that food wastage costs the Australian economy approximately \$20 billion per year. Food wastage puts pressure on our natural resources and limits environmental sustainability, as significant water, energy, land and fuel resources go into the production of our food. In addition, the disposal of spoiled or unused products generates more greenhouse gases.

Reclaim Food, a not-for-profit organisation focusing on environmental sustainability and sustainable natural resource use, was recently established to address the issue of food wastage in the hospitality industry. The managers of Reclaim Food came up with the idea after noticing a lot of food left over after a function they attended.

They developed two strategies to reduce food waste:

- · distribute unused food from hospitality venues to charities and food banks
- · establish connections with community gardens to compost unused food

In the future, the managers of Reclaim Food hope to expand the concept by approaching supermarkets to donate food that is past its use-by date.

a. Define the term 'natural resources' and give **one** example of a natural resource.

2 marks

Δ

4

ш

Ľ

4

b. Analyse how changes in societal values can bring about the establishment of new businesses such as Reclaim Food.

Outline how Reclaim Food has supported the sustainable use of natural resources. 2 m			
Outline how Reclaim Food has supported the sustainable use of natural resources. 2 m			_
Outline how Reclaim Food has supported the sustainable use of natural resources. 2 m			
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			-
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			_
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m	Outline how Reclaim Food has su	upported the sustainable use of natural resources.	2 m
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			_
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			_
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			_
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			
Discuss how Reclaim Food's actions to increase environmental sustainability could have an impact on two of its stakeholders. 4 m			_
impact on two of its stakeholders. 4 m			_
impact on two of its stakeholders. 4 m			
impact on two of its stakeholders. 4 m			_
impact on two of its stakeholders. 4 m			
			4
	impact on two of its stakeholders	5.	4 ma
			_
			_
			_
			_
			-
			-
			-
			-
			-
			-
			-
			-
			-
			-
			-
			-

Define the term 'innovation' and give one example of a recent innovation in Austra	alia. 2 ma
Compare the key features of an innovative culture and an enterprise culture.	6 m

Evaluate one recent example of innovation in a workplace or industry setting with which are familiar.	5 mark
Describe one recent Australian government policy that supports innovation.	2 mar

Question 7 – continued TURN OVER

e.

alyse how the government policy described in part d. supports innovation in one stralian industry.	

Δ

Extra space for responses

Clearly number all responses in this space.

2021 IND&ENT EXAM

An answer book is available from the supervisor if you need extra space to complete an answer. Please ensure you write your **student number** in the space provided on the front cover of the answer book. At the end of the examination, place the answer book inside the front cover of this question and answer book.

